MINISTRY OF EXTERNAL AFFAIRS CPV DIVISION

.

PUBLIC NOTICE

No. CPV/PMU/551/10/11

30 May, 2014

It has come to the Ministry's notice that some private portals/individuals have been claiming that they are 'recognised /authorised' by the Ministry of External Affairs, Government of India, to extend passport assistance to the public.

The Ministry hereby makes it clear that the passport portal (www.passportindia.gov.in) is the only Government portal offering passport services to citizens within India. The portal is web-based and can be accessed by anyone, anytime, anywhere for seeking passport services. There is no system in place to 'recognise/authorise' any individual or any travel agency in this regard in the country. Any one dealing with such fraudulent portals/advertisers/claimants, will do so at his/her own risk and consequence.
